

Contacts Privacy Notice

1. Introduction

The Wood Group of companies (“**Wood**”, “**we**”, “**us**” or “**our**”) respects your right to privacy. This Privacy Notice explains how we collect, share and use personal information about you, and how you can exercise your privacy rights. The data controller of your personal information is John Wood Group plc, which is registered with the UK’s Data Protection Authority (“**ICO**”), and/or our Wood company located in your country.

2. Scope

This Privacy Notice only applies to personal information we collect, share and use about our business contacts (including our business customers, suppliers, partners, their employees and external users of Wood applications), and the rights you have in connection with that information. If you contact us through our Social Media pages about our practices and the rights applicable to you, please refer to our [Social Media](#) privacy notice. If you are a job applicant and you would like further information about our practices and the rights applicable to you please refer to our [Recruitment](#) privacy notice. If you are a Wood worker (including those who work on a non-permanent basis, such as contingent, temporary and contract workers, independent contractors, consultants, professional advisors, secondees and interns) and you would like further information about our practices and the rights applicable to you please refer to our [Worker](#) privacy notice. If you are a shareholder and you would like further information about our practices and the rights applicable to you please refer to our [Shareholder](#) privacy notice.

3. What does Wood do?

Wood is a global leader in the delivery of project, engineering and technical services to energy and industrial markets, headquartered in Aberdeen, Scotland but with group companies all around the world. We provide performance-driven solutions throughout the asset life cycle, from concept to decommissioning across a broad range of industrial markets, including the upstream, midstream and downstream oil & gas, power & process, environment and infrastructure, clean energy, mining, nuclear, and general industrial sectors.

For more information about Wood, please see [here](#).

4. What personal information does Wood collect and why?

The personal information that we may collect about you broadly falls into the following categories:

Information that you provide voluntarily

We ask you to provide certain information voluntarily. The types of information we ask you to provide, and the reasons why we ask you to provide it, include:

Types of personal information	Why we collect it
Identification data – such as your name, gender and photograph	To give you access to our premises
Contact details – such as business address, telephone number and email address	To establish and manage our relationship with you (including to provide our services and inform you about new products/services which might be of interest to you)
Employment details - such as employer and job title	



Financial information – such as bank account details and tax information	To make payments to you or to make arrangements for third parties to pay you
National identifiers – such as national ID/passport number	To assist you with international travel, e.g. by providing letters of invitation
CVs and professional experience and education information	To assess suitability for positions on projects, including where we and you/your employer are working together to bid for and/or provide services to third party customers
In South Africa only, information pertaining to juristic/legal persons – such as company registration number, company name and business address, BBBEE status, tax ID number, accounting information	To establish your identity and existence, and manage our relationship with you (including to provide our services and inform you about new products/services which might be of interest to you), to make payments to you or assess your suitability for bids

In addition we may correspond with you and that may contain certain personal information that we exchange in the ordinary course of business, such as to schedule meetings and calls.

If we ask you to provide any other personal information not described above, then the personal information we will ask you to provide, and the reasons why we ask you to provide it, will be made clear to you at the point we collect your personal information.

Information that we obtain from third party sources

From time to time, we may receive personal information about you from third party sources (including from your colleagues, other suppliers and business partners), but only where we have checked that these third parties either have your consent or are otherwise legally permitted or required to disclose your personal information to us.

5. Who does Wood share my personal information with?

We may disclose your personal information to the following categories of recipients:

- to other Wood companies, third party services providers and partners who provide data processing services to us, or who otherwise process personal information for purposes that are described in this Privacy Notice or notified to you when we collect your personal information;
- to any competent law enforcement body, regulatory, government agency, court or other third party where we believe disclosure is necessary (i) as a matter of applicable law or regulation, (ii) to exercise, establish or defend our legal rights, or (iii) to protect your vital interests or those of any other person;
- to a potential buyer (and its agents and advisers) in connection with any proposed purchase, merger or acquisition of any part of our business, provided that we inform the buyer it must use your personal information only for the purposes disclosed in this Privacy Notice;
- to clients where we have entered into a contract with you for and on behalf of the client or we are in a joint venture with you and have a contract with the client; or
- to any other person with your consent to the disclosure.



6. Legal basis for processing personal information

Our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it. In particular, we will normally collect personal information from you only where we have your consent to do so, where we need the personal information to perform a contract with you, or where the processing is in our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms. In some cases, we may also have a legal obligation to collect personal information from you (e.g. in response to lawful requests by public authorities) or may otherwise need the personal information to protect your vital interests or those of another person.

Our legitimate interests in the context of the personal information we may collect which is described in this Privacy Notice, will be for the purpose of managing our relationship with potential clients, managing our relationship with you, providing services to third party customers and to grant access to our work locations.

If we collect and use your personal information in reliance on anything other than our legitimate interests, we will make clear to you at the relevant time. For example, if we ask you to provide personal information to comply with a legal requirement or to perform a contract with you, we will make this clear at the relevant time and advise you whether the provision of your personal information is mandatory or not (as well as of the possible consequences if you do not provide your personal information).

7. Cookies and similar tracking technology

We use cookies and similar tracking technology (collectively, “**Cookies**”) to collect and use personal information about you. For further information about the types of Cookies we use, why, and how you can control Cookies, please see our [Cookie Notice](#).

8. How does Wood keep my personal information secure?

We use appropriate technical and organisational measures to protect the personal information that we collect and process about you. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal information.

9. International data transfers

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws that are different to the laws of your country (and, in some cases, may not be as protective).

Specifically, other Wood companies and our third party service providers, clients and partners operate around the world. This means that when we collect your personal information we may process it in any of these countries. When we export your personal information to a different country, we will take steps to ensure that such data exports comply with applicable laws.

These include:

- reliance on the Standard Contractual Clauses and additional safeguards to facilitate data transfers to third parties in the US who have a legitimate purpose for accessing it; and



- entering internal data transfer agreements between companies in the Wood group which protect data to the same standards as laws in the United Kingdom (“UK”) and the European Economic Area (“EEA”);
- entering contracts with partners and third party service providers which protect your data to the same standards as laws in the UK and EEA; and
- Wood also implements a range of organisational and technical security measures, such as cyber security training, role based access and encryption, where appropriate, to ensure personal data is secure.

10. Data retention

We retain personal information we collect from you where we have an ongoing legitimate business need to do so (for example, to receive services from you or to comply with applicable legal, tax or accounting requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymise it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

11. Your data protection rights

You may exercise the rights available to you under applicable data protection laws as follows:

- If you wish to access, correct, update request deletion or obtain information about your personal information, you can do so at any time by contacting us using the email address given under the “How to contact us” heading below.
- If you are a resident of the EEA, UK, Brazil, you can object to processing of your personal information and ask us to restrict processing of your personal information. In addition you can request portability of your personal information. You can exercise these rights by contacting us using the contact details provided under the “How to contact us” heading below.
- You have the right to opt-out of marketing communications we send you at any time. You can exercise this right by clicking on the “unsubscribe” or “opt-out” link in the marketing e-mails we send you, or email us directly with “unsubscribe” in the subject line. To opt-out of other forms of marketing (such as postal marketing or telemarketing), then please contact us using the email address provided under the “How to contact us” heading below.
- If we have collected and process your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority. Contact details for data protection authorities for countries in the EEA can be accessed [here](#) and for the UK [here](#).

If you are a State of California resident, under the California Consumer Privacy Act of 2018 (“CCPA”) you may make certain requests regarding your personal information in our possession. In addition to the the rights to be informed, the right to access certain pieces of personal information we hold about you and the right to data deletion as described above, you also have the right not to be discriminated against. This means that if you exercise your CCPA rights we will not deny you services, provide you with an inferior quality of our products or services or charge you different rates. However if you exercise your right to data deletion, this may impact our ability to provide requested services to you.



Please note that **WE DO NOT SELL** your personal information within the meaning of the CCPA.

If you are a visitor from outside the UK, EEA, California or Brazil similar rights might apply. If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us at privacy@woodplc.com.

12. Updates to this Privacy Notice

We may update this Privacy Notice from time to time in response to changing legal, technical or business developments. When we update our Privacy Notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make.

13. How to contact us

If you have any questions or concerns about our use of your personal information or wish to exercise any of your rights, please contact us by sending an email to privacy@woodplc.com. For other queries (e.g. relating to your account) please refer to your primary business contact within Wood.

Name	Lisa Deverick
Position	Group Data Protection Officer
Date	08 September 2021

