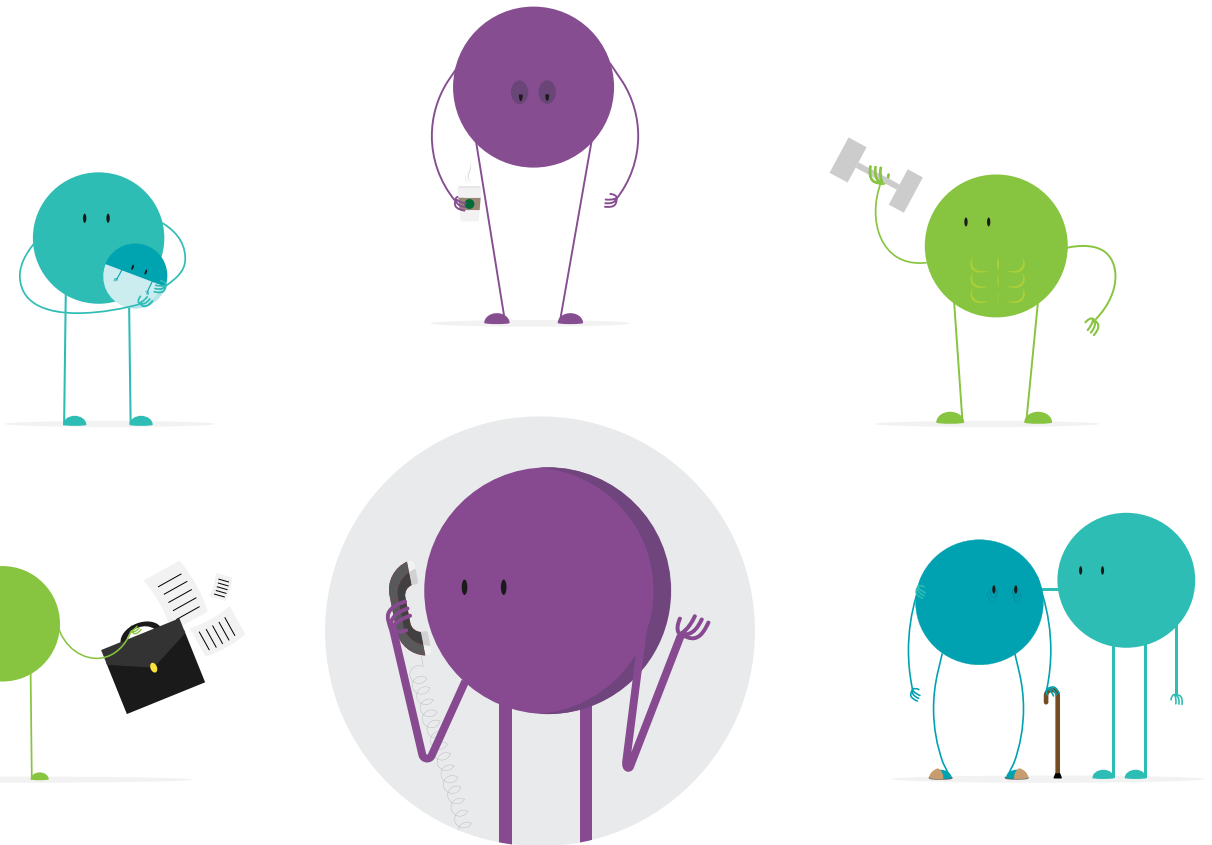


# Here for you

## Global Employee Assistance Programme

We all need some help sometimes. Our Employee Assistance Programme is here for you, whatever's going on in your world.



For more information contact your P&O representative  
[wgm.hr@woodplc.com](mailto:wgm.hr@woodplc.com)

# EAP Services in Norway

## Health

- **Health insurance for employees** (ref. [Personnel Handbook](#) – link only for Norway):  
Offers faster health treatment in case of illness or injury covering surgery, hospital treatment and rehabilitation, as well as consultation with a private medical specialist, treatment by physiotherapist, chiropractor, and psychologist.  
Guarantees treatment within 14 working days, and within the Nordic countries.  
If no vacant capacity/ competence within these countries, treatment may take place in other parts of Europe. The insurance covers all the following:
  - [Health insurance Super](#)  
Physiotherapy/manual therapist and chiropractic/naprapathy treatment  
12 / 6  
NOK 250 per treatment to be paid by employee
  - [Health insurance Standard](#)  
Psychologist treatment  
Prescription of drugs
  - [Health insurance General](#)  
Surgery, hospital treatment and rehabilitation  
Psychological first-aid  
Travel and overnight accommodation  
Image diagnosis  
Private medical consultation  
Health phone
- **Crisis psychology service**  
Included in the health insurance: 10 hours for family (in the event of accidents, etc.)
- **KRY app**  
App for booking doctor appointment or get in contact with a doctor, when and where it suits the employee. Open to 22.00 hrs on a daily basis. App connected to the health insurance.
- **Emergency numbers and helplines**  
Emergency number for Wood Norway  
(+47) 9450 9450  
Emergency numbers  
Fire: 110, Police: 112, and Ambulance: 113

## Additional Services

- **Company Health Service** (ref. [Personnel Handbook/Intranet](#) – links only for Norway):  
Annual action plan offering agreed services and services upon request related to crisis handling, life style, alcohol/drugs abuse, gambling addiction, training within working environment aspects, individual follow-up of long-term illness, individual accommodation of workplace (ergometry, physical working environment), work-related illness (the Company Health Service may provide medical assistance), guidance within employment and management training, etc.
- **Employee representatives/safety delegates**  
Advice and guidance to employees within work-related issues.
- **Financial advice/guidance**  
Our insurance company, Willis Tower Watson, gives advice and guidance related to pension and insurance. Otherwise, financial issues are handled by employees on a private basis. In the event of temporary layoffs of employees, P&O assists employees in their dialogue and contact with the bank in order to postpone the pay of interests on a loan.
- **Assistance/guidance for children/young people/family/married couples**  
Public services and public health centre, public health nurse.