

# Our Quality Policy

## At Wood, our vision is to:

- **Inspire with ingenuity**
- **Partner with agility**
- **Create new possibilities...**

Our Commitment for Quality is to satisfy our customers through our values of:

### Care

Working safely with integrity, respecting and valuing each other and our communities

### Commitment

Consistently delivering to all our stakeholders

### Courage

Pushing the boundaries to create smarter, more sustainable solutions



Robin Watson  
**Chief Executive**

February 2018

This policy applies to and is communicated across our global organisation and to other interested parties as appropriate. It is reviewed annually or where significant change impacts our business.

## We do this by:

- Ensuring leaders at all levels of Wood understand, are accountable for and deliver on the commitments of this policy.
- Recognising risks to our successful delivery and taking effective actions to address these.
- Having effective, efficient and consistently applied Quality Management Systems.
- Understanding and complying with legal, industry and other external requirements.
- Establishing and attaining clear Quality objectives.
- Measuring and acting upon our customer's feedback.
- Monitoring and continually reviewing our performance to determine areas for improvement and sharing of best practice.
- Assuring our successful delivery through an agreed assurance process.
- Learning lessons from our service delivery, non-conformances and incidents to promote continuous improvement of our Quality Management System.

